

VETERAN SUPPORT SERVICES
(Closed weekends and holidays)

Due to the ongoing COVID-19 epidemic:

*Veteran Support Services may have reduced hours or be closed
without advance notice.*

Patient Advocates – For Healthcare concerns, clinical appeals, complaints about RMR VAMC, clinics, etc.

- Due to COVID-19, the Advocates are not available for face-to-face contacts
- **Please call: 720-723-6766 (voicemails are screened daily) or go to <https://iris.custhelp.com>**

MyHealthVet – For questions and concerns pertaining to the MyHealthVet system, including upgrading to premium access

- Due to COVID-19, the Advocates are not available for face-to-face contacts
- **Please call 719-428-9215**

Office of Community Care/TriWest – for issues specific to Community Care and/or TriWest

- Due to COVID-19, the Advocates are not available for face-to-face contacts
- **Please call 720-857-5988**

Veterans Benefits Administration – For Claims, Education, Insurance, Home Loans, etc.

- Currently not available for walk-in assistance at this facility or at the Regional Office in Lakewood
- **Please call 800-827-1000 or
Go to <https://iris.custhelp.com>**