

VA



U.S. Department of Veterans Affairs
Veterans Benefits Administration

VA BENEFITS OFFICE CLOSED

Below are some options Veterans have during this temporary closure

1.) File a Benefits Claim Online

- Veterans can file a claim for benefits at www.va.gov
- eBenefits service at www.ebenefits.va.gov

2.) Benefits Related Information and Answers to Questions

- Inquiry Routing and Information System (IRIS) at <https://iris.custhelp.va.gov/>
- Speak to a VBA Representative by calling **1-800-827-1000**

3.) Submit Evidence, Documents, or Other Correspondence

- Refer to the other side of this document for information regarding document submission

4.) Receive a Colorado State Benefits Summary Letter

- (for Disabled Veteran license plates (rated 50% or higher), other state benefits, etc.)
- Please submit request to pctc.vbaden@va.gov

5.) Make an Appointment

- Please submit request to pctc.vbaden@va.gov

Where to Send Your Written Correspondence

The time it takes your response to reach VA affects how long it takes us to process your claim. We recommend responding electronically whenever possible. Only claimants or representatives can upload responses electronically currently. If you are not a claimant or representative, we recommend faxing so VA can receive your responses without wasting the time and money required to mail your documents.

The **fastest** way to respond to VA is to upload your response electronically through VA.gov.

Visit <https://www.va.gov> and under **Disability** click “Upload evidence to support your claim”

VA.gov provides one easy location to upload correspondence as well as learn about filing claims, check claim status, find out how much money you have left to pay for school or training, or refill prescriptions and communicate with your health care team among many items.

If you need to fax or mail your correspondence, identify the benefit type; then, use the corresponding fax number or mailing address below:

Faxing:

<p><u>Compensation Claims</u> Toll Free: 1-844-531-7818</p>	<p><u>Pension & Survivors Benefit Claims</u> Toll Free: 1-844-655-1604</p>
<p><u>Board of Veterans’ Appeals</u> Toll Free: 1-844-678-8979</p>	<p><u>Fiduciary</u> Toll Free: 1-888-581-6826</p>

Mailing Addresses:

<p><u>Compensation Claims</u> Department of Veterans Affairs Compensation Intake Center P.O. Box 4444 Janesville, WI 53547-4444</p>	<p><u>Pension & Survivors Benefit Claims</u> Department of Veterans Affairs Pension Intake Center P.O. Box 5365 Janesville, WI 53547-5365</p>
<p><u>Board of Veterans’ Appeals</u> Department of Veterans Affairs Board of Veterans’ Appeals P.O. Box 27063 Washington, DC 20038</p>	<p><u>Fiduciary</u> Department of Veterans Affairs Fiduciary Intake Center P.O. Box 5211 Janesville, WI 53547-5211</p>

These addresses serve **all United States and foreign locations.**



You can also send a text message to 838255 to receive confidential support 24 hours a day, 7 days a week, 365 days a year. For more information, visit www.veteranscrisisline.net