



## Volunteers of America®

### COLORADO BRANCH

At Volunteers of America, we have made it a focus to help Veterans. Assessing the needs in our community and across the country, Volunteers of America has recognized the number of Veterans and their families who have faced homelessness and hard times. Through our Supportive Services for Veteran Families, Female Veteran Program and our partnerships with other veteran-serving organizations across Colorado, Volunteers of America connects Veterans and their families with services and assistance to meet each individual's specific needs. If you need immediate assistance, please call our main office at 303-297-0408.

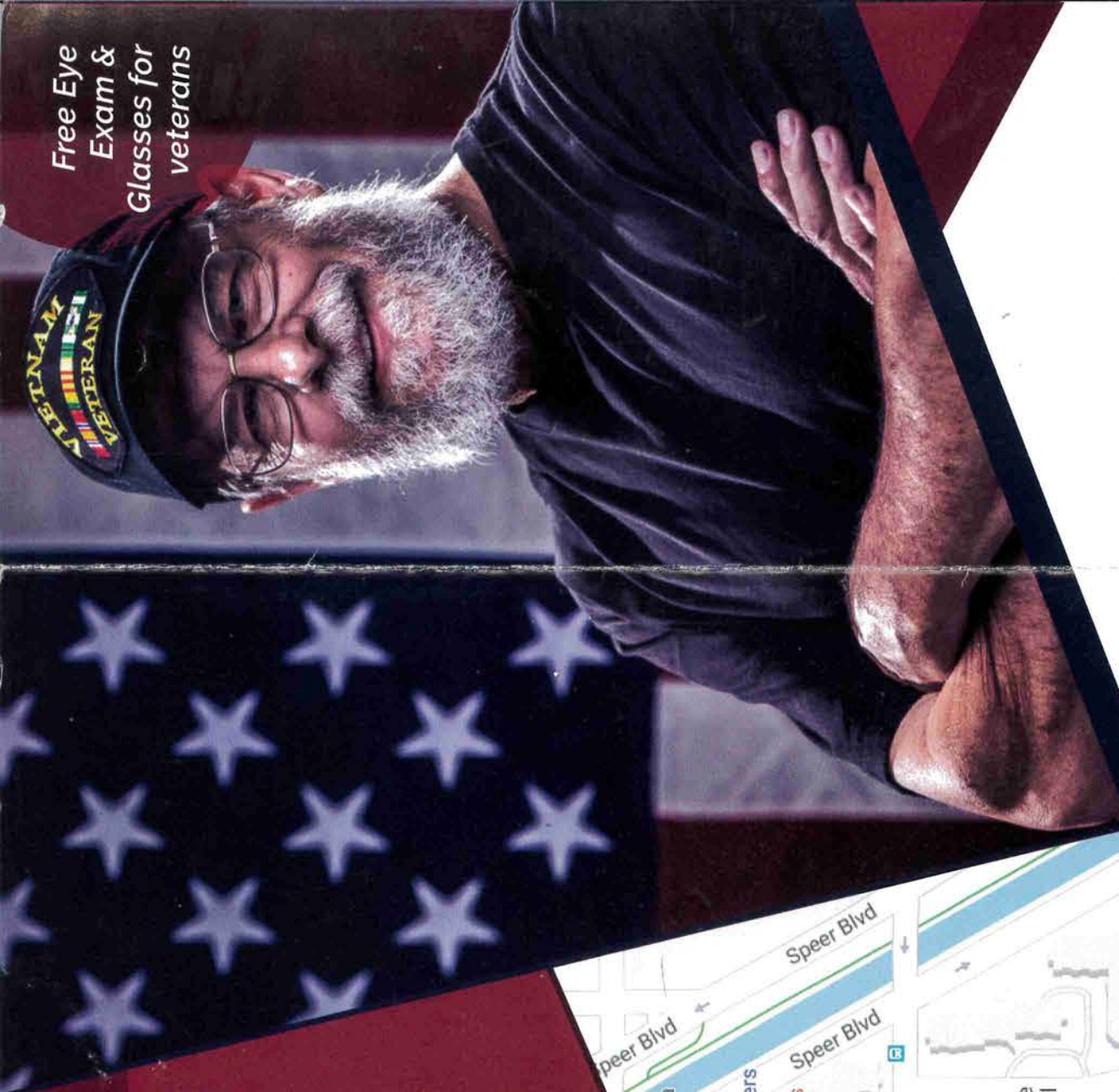
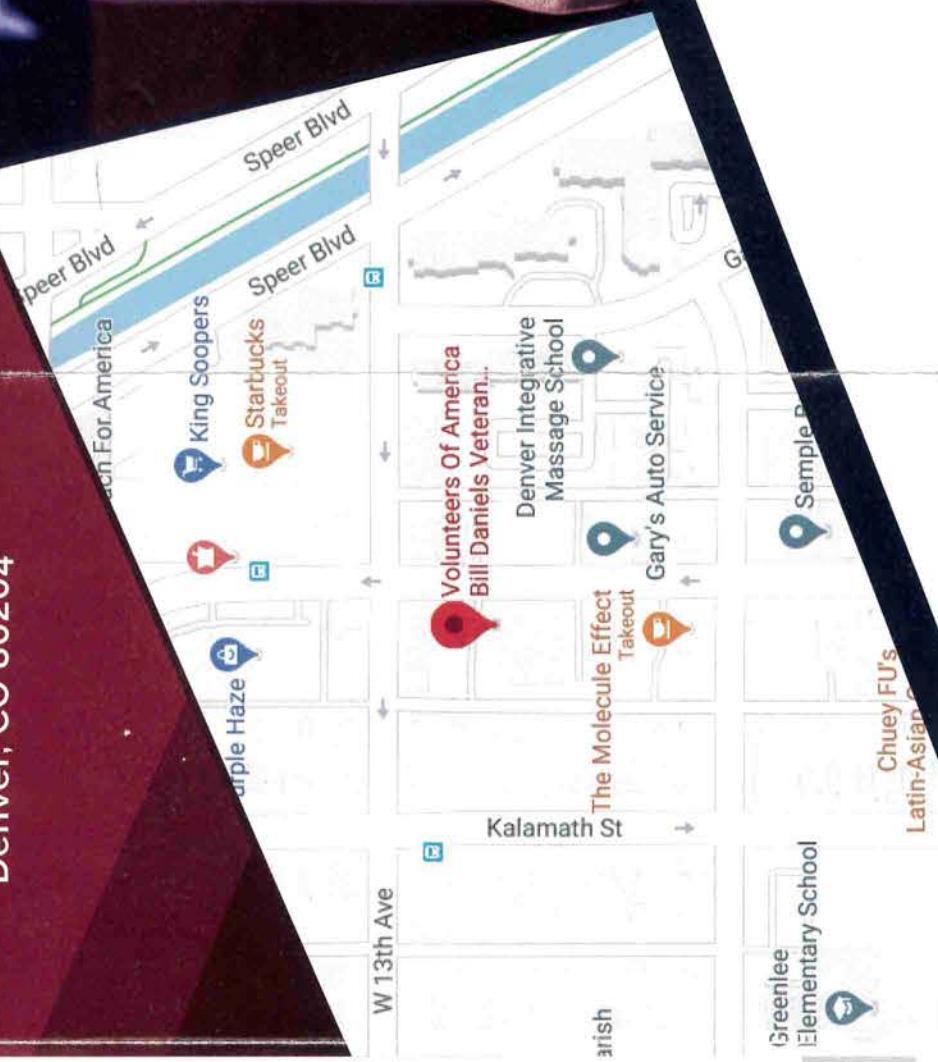
To donate, volunteer, or find out more information visit: [voacolorado.org/gethelp-denvermetro-veterans](http://voacolorado.org/gethelp-denvermetro-veterans)

## Schedule an appointment!

To make an appointment online, visit [vopa.org](http://vopa.org) and **click on the make an appointment** button.

You can also make an appointment by giving us a call at **719-596-2020** or by visiting us at our office:

**1247 Santa Fe Dr,  
Denver, CO 80204**



Free Eye Exam & Glasses for veterans



Veterans Optometry  
Partners of America

Phone: 719-596-2020 Website: [vopa.org](http://vopa.org)  
Email: [support@vopa.org](mailto:support@vopa.org)

## Our Mission -

We are the only optometry practice in the state that focus their services on veterans.

**Don't forget we see non Veterans too! We take MOST insurance providers and self pay patients!**

### You **PAY NOTHING** for your exam or premium frames and lenses -

Your eye exam is covered by the VA every 12 months and you also get a \$325 voucher from the VA for glasses. We are the only contracted Optometrist in the State that offers all our frame and lens options to you at **NO EXTRA CHARGE**. Whatever you pick out whether it be an Oakley frame and digital progressive lenses with transition upgrade you will **NEVER PAY ANYTHING EXTRA** or above the \$325. All other Optometry practice contracted with the VA will charge you if your glasses go over the \$325. **DON'T WASTE YOUR MONEY** at other places when you can come to us and get what **YOU HAVE EARNED!** Great full Optometry services and always covered premium frame and lenses!

## Services

### Comprehensive Eye Exams -

A comprehensive eye exam is a part of good preventative eye health. It's about much more than seeing clearly. Every aspect of your life depends on the proper functioning of your visual system. Inadequate visual correction may cause headaches, eye pain, difficulty concentrating, fatigue, and other problems. This exam monitors your eyes for vision changes and changes in eye health. An annual comprehensive eye exam is an important part of proactive preventative care.

### Frames, Lenses, Adjustments -

Let us help you find the perfect pair of eyeglasses for your corrective vision needs. We carry an extensive collection of eyewear for men and women, offering stylish frames and durable lenses that resist damage and help every patient look their best. When you look good, you feel good and that helps maintain your confidence! We'll take all the time necessary to help find the best frames and lenses for your needs.

## How to schedule an exam

1. You must be registered with the VA here in Colorado in order to qualify for this benefit. If you are not registered, follow the instructions for not registered on the other page, to learn how to do so or call us so we can walk you through the easy process **719-596-2020**.

2. If you are registered, then you must call **720-857-5988** (Eastern Colorado Community Care Line for the VA). When the automation comes on, press one on your phone immediately, and it will skip all the options and send you right to a representative.

3. When a VA representative comes on the line tell them *"I'm a veteran and want to start the process of getting my yearly routine eye exam with an optometrist."* They will confirm your identity in order to make sure you are registered then they will proceed to ask you several questions about your eyes. They want to make sure you haven't had any serious issues with your eyes in the last 30 days. If you answer "NO" to all the questions they will then send all your information to Triwest. Triwest is a company contracted to perform the scheduling for the VA and who will be calling you back in 3-5 days to schedule your exam.

4. In order to speed up the scheduling process call us right after you get off the phone with the VA so we can schedule you before Triwest calls you. This will save time in getting you in and seen! **\*Remember we are not the VA. We are a private Optometry practice that is contracted with VA and Triwest to provide Veterans Eye Exams and Glasses.**

5. Once you are scheduled with us, Triwest will call you within that 3-5 day range. You will let them know you have already scheduled with us and provided them the date, time, facility, doctor's info, address, and phone number so they can update it in their system. They will then fax us your authorization number and mail you a letter of confirmation for your records. **\*Please bring that letter or a copy of it with you to your exam. That's the last step.**

When you show up for your appointment your exam will be covered in full and you will receive a \$325 authorization for glasses. We will make sure whatever you pick out is always covered even if you go over the allowed amount of \$325. **You will never pay for your exam or glasses!**

Your letter of confirmation will say that your exam is covered but glasses are not. DON'T freak out there is 2 different departments within the VA who deal with Optometry. Triwest deals with the exam and Prosthetics deals with the glasses. We bill the glasses to the VA for you so you don't need any letter of authorization for them.

## YOU GET THIS BENEFIT EVERY 12 MONTHS FROM DATE OF SERVICE!

If you are **not registered**, you must bring a copy or original DD-214 with you to the VA hospital at 3141 Centennial Boulevard Colorado Springs, CO 80907. Walk into the main entrance and go to the information desk on the left. Let them know you are a veteran and want to get registered with the VA. They will direct you to the correct department that will then register you with the VA. It takes anywhere from 1-5 days to get into the VA system. If you have any issues or questions please call us **719-596-2020**.