



Free tax services made for the MilLife.

When it's time to tackle your taxes, turn to **MilTax** for free e-filing software and personalized consultant support.

Made for the Military

Tax prep and e-filing software from MilTax is built to address scenarios like deployments, combat pay, multiple moves and more to help you account for the credits and benefits you've earned.

Your Taxes on Your Time

Prep and e-file anytime, from anywhere, at your pace. Save your progress and come back when you have time. If you have questions along the way, we're on call to help.

Expert Help at Hand

Call Military OneSource anytime, 24/7 to schedule an appointment. Our tax consultants are experts in military taxes, so they know what you need to file and how to save you money.

No Hidden Fees Plus Calculations You Can Count On

MilTax is 100% free from the Department of Defense. There are no fees for any service member at any point in the filing process. Plus, software calculations are backed by the provider's 100% accuracy and maximum refund guarantee.

**Eligible service members and families can access MilTax anytime.
Go to MilitaryOneSource.mil and search "MilTax" to begin.**

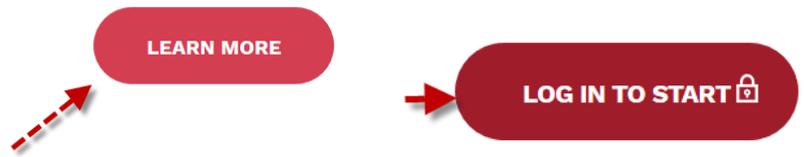


MilTax is a benefit provided by the Department of Defense exclusively for eligible service members and family members through Military OneSource.

As an eligible Military OneSource participant, you may prepare and file your taxes for free using the Military OneSource MilTax software. Access the software with these steps:

- Start on the Military OneSource website home page and click any MilTax image or content button, then log in where prompted.

Get an early start on your taxes this year with Military OneSource MilTax. Our free e-filing software is now available to service members and their families. Leave no military service tax deduction or credit unclaimed. Talk with MilTax consultants who understand military life. The sooner you file, the sooner you'll get your refund.



- Agree to the consent statement and log in with your email/PW or CAC, or create a profile using the Register Now link.

<h3>Email/Password</h3> <p>Account Email Address/Password</p> <p>Email Address</p> <input type="text"/> <p>Password</p> <input type="password"/> <p>LOGIN</p> <p>Forgot Your Password? <i>Passwords must be updated every 60 days.</i></p>	<h3>CAC LOGON</h3> <p>Certificate or Common Access Card</p>  <p>LOGIN</p> <p>If using CAC, do NOT select the DoD EMAIL-CA-XX certificate when prompted.</p>	
<h3>Not registered yet?</h3> <p>First-time users need to register to gain access to military and family support programs, resources and information.</p> <p>REGISTER NOW</p>	<h3>Need Help?</h3> <p>If you are having difficulty with the login process, please read these frequently asked questions.</p>	

- Logging in as directed above leads you here:



Once you have logged in with your Military OneSource account, you can access our tax software partner's MilTax website.

- Answer the VITA question on that page and click to continue to MilTax.

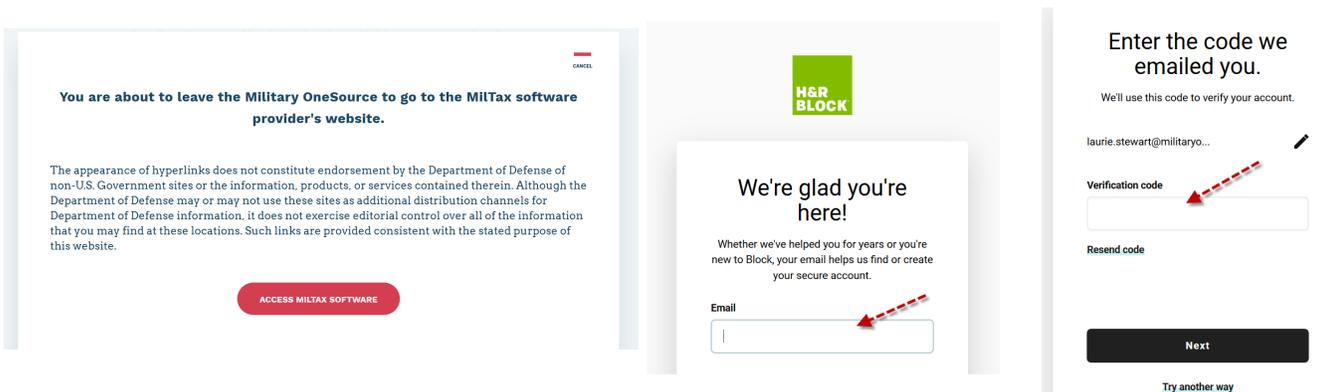
Answer the question below to continue.

Are you preparing your return at a VITA location with a MilTax self-service kiosk?

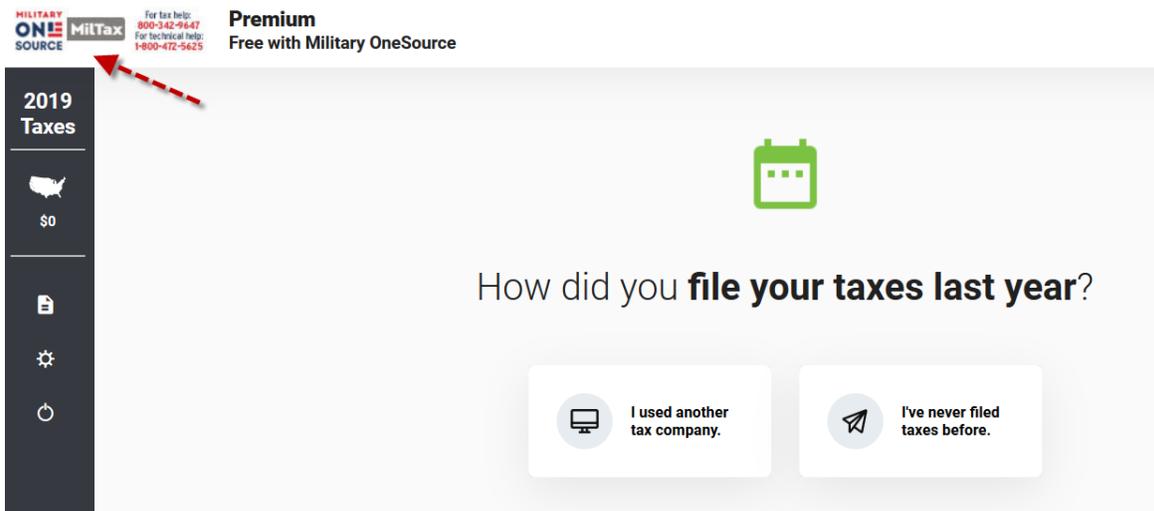
Yes
 No

CONTINUE TO MILTAX SOFTWARE

- Click the Access button on the disclaimer page to get to the software login page. You may need to go through a few authenticating steps to access an existing account. If you are new to MilTax, create a new profile as prompted.



- After logging in as a return user or creating a new account, make sure you are on the custom page for Military OneSource.



- Please call the Military OneSource tech help desk if you are having trouble logging in (888-363-6431) or use the Contact Us link on the Menu page to access the Customer Support portal. Before reaching out for assistance, try clearing your cache and switching browsers to see if that works.



QUICK ACCESS

Products

MC&FP Websites & Applications

Blended Retirement System

Training Resources

MWR Digital Library

Military Family Readiness Council

Benefits & Resources

Resource Request System

Contact Us ←

Customer Support for Technical Assistance

As always, we are here to help you with any technical difficulties you may be having with our site. Please visit our **Customer Support** page to report any technical difficulties you experience. We read all messages carefully and make every effort to respond promptly and address your issue.

Use the form below to send us your comments or report any technical difficulties you experience finding information on our websites or applications. We read all messages carefully and make every effort to respond promptly and address your issue.

- Comments and Suggestions**
- Compliments**
- Technical Support**
- Website Accessibility**

Please complete the following required fields.

Name *

Email Address *

Subject *

- If you have to register a second login profile at Military OneSource, your login at the H&R Block site available through Military OneSource will be the same as last year, if applicable. H&R Block has their own login profile, retrieval process and tech help desk. (800-472-5625)

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Military OneSource MilTax: Frequently Asked Questions

MilTax is a suite of free tax services for the military from the Department of Defense that includes easy-to-use tax preparation and e-filing software, personalized support from tax consultants and current information about filing taxes. It's designed to address the realities of military life - including deployments, combat and training pay, housing and rentals, and multistate filings.

All MilTax services are free - with no hidden surprises. Whether you're ready to e-file or have questions about preparing a tax return, MilTax is available 24/7 and focused on helping you save time and money. Before you pay a commercial tax service to prepare your income taxes, learn more about MilTax.

Q: What makes MilTax different from other tax preparation services?

A: MilTax is the only tax preparation and filing software provided by the DOD and is designed exclusively for our military community. The software was developed specifically to address scenarios that civilians rarely encounter, such as combat pay and dealing with multiple moves within the same tax year. It's convenient, with trained experts readily available to support you - and it's free, regardless of your rank or income.

Q: When and where will the MilTax software be available for 2020 returns?

A: Military OneSource's MilTax software is available from mid-January through mid-October and can be accessed through a link found on the Military OneSource [MilTax page](#). You can also access MilTax at a [Volunteer Income Tax Assistance](#) location. MilTax consultants are available to answer questions year-round. Call 800-342-9647, or [live chat](#) to schedule an appointment to speak with a consultant. OCONUS or overseas? [Click here for calling options](#).

Q: What happens if I can't finish my online return in one session?

A: You don't need to complete your return all at once. Once you have created a MilTax account and have logged in to use the software, you can save your work, close it and return to Military

OneSource to complete it later. You will, however, need to [log in to your MilTax account](#) through Military OneSource each time you access your account until you have completed your return.

Q: What does the 100% accuracy guarantee mean?

A: Calculations are guaranteed to be 100% accurate, or the tax software vendor will reimburse you up to \$10,000. Terms and conditions apply.

Q: If I'm trying to file online and I need help, where can I go?

A: If you have any personal tax-related questions, call 800-342-9647 to schedule an appointment to speak with a Military OneSource tax consultant. You can also connect using [live chat](#). For technical assistance with the software to address things such as login issues, using the software, printing returns, etc., call 855-897-8639 and follow the prompts.

Q: Where can I get face-to-face help?

A: You can visit a VITA location near you or your installation's Legal Assistance office. Click here to [find a VITA location](#) near you and enter your country or state in the search bar.

Note that due to the coronavirus pandemic, in-person support at VITA locations is limited. Support from Military OneSource is available to you 24/7 by [live chat](#) or by calling 800-342-9647.

Q: What kind of filing help is available at VITA locations?

A: You can receive tax advice, or get help with tax preparation, return filing and other tax services for free at a VITA location. Services vary by location. You can fill out your return at a self-help kiosk, with trained volunteer tax specialists on hand should you need assistance. You can also make an appointment to work directly with a specialist, or have one complete your return for you. [Learn more](#).

Q: What other tax and financial assistance does Military OneSource offer?

A: In addition to MilTax, Military OneSource [accredited financial counselors](#) are also available in person, over the phone and via video counseling to offer free and unlimited help with financial issues such as money management and debt, as well as advice on how to maximize the amount of money you may receive in your refund.

The Military OneSource website has numerous helpful articles, information and resources about taxes, preparation for filing your taxes and special considerations. Learn more about [MilTax features and benefits](#).

Q: Who is eligible for MilTax services?

A: Military OneSource helps service members and their families be the best guardians of their country, team and family by helping them find information, manage challenges and connect with the military community. A virtual extension of installation services, Military OneSource provides a wide range of confidential support services, including MilTax, to:

- Active-duty service members, spouses and dependent children of the eligible service members
- Members of the National Guard and reserve - regardless of activation status
- Retired and honorably discharged service members, including Coast Guard veterans, within 365 days of their discharge
- A family member who is managing the affairs of an eligible service member while the service member is deployed
- A designated family member of a severely injured service member who is incapable of handling their own affairs
- Eligible survivors of active-duty, National Guard and reserve deceased service members regardless of conflict or activation status
- Some members of the Department of Defense civilian expeditionary workforce

[Learn more about eligibility.](#)

Have more questions? Visit [Military OneSource MilTax](#), [live chat](#) or call 800-342-9647 to schedule an appointment to speak with a tax consultant. OCONUS/International? [Click here for calling options](#). Calls are free and there's no limit to how many times you can call.